

## Yancey B. Jones

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### EDUCATION:

#### CAPELLA UNIVERSITY

Minneapolis, MN  
Master of Science, Organization and Management  
Specializing in IT Management  
Currently enrolled, expected graduation July 2005

#### UNIVERSITY OF CINCINNATI COLLEGE OF APPLIED SCIENCE

Cincinnati, OH  
Bachelor of Science, Information Engineering Technology  
Graduated summa cum laude 2001

#### LUZERNE COUNTY COMMUNITY COLLEGE

Nanticoke, PA  
Associate of Science, Nuclear Engineering Technology  
Graduated cum laude 1995

#### INTENSE SCHOOL

Columbus, OH  
MCSE/MCSA Windows 2000  
Completed April 5, 2003

### CERTIFICATIONS:

- ? MCSE/MCSA Windows 2000
- ? DCSE Associate (Dell Certified System Expert) Laptops and Desktops
- ? A+ Certified Professional

### PUBLISHED WORK:

- ? Contributing author to the Visual Basic .NET Bible published in December 2001 by Hungry Minds, Inc.

### MEMBERSHIPS/AWARDS:

- ? 1998 Information Engineering Technology Student of the Year
- ? 1998 Tau Alpha Pi National Honor Society

### COMPUTER SKILLS:

- ? Proficient in Visual Basic 6.0 and Visual Basic .NET
- ? Experience installing and configuring Windows Server 2000 and 2003, Windows XP Professional and Home, Small Business Server 2000, Exchange 2000 and 2003 beta, SQL Server 2000, and ISA Server 2000.
- ? Experience in setting up Routing and Remote Access in Windows Server 2000 and 2003.
- ? Experience configuring Netopia R910 Routers for remote access.
- ? Working knowledge of various Linux distributions including Gentoo, Mandrake, and Red Hat
- ? Proficient in Microsoft Office 97/2000/XP.
- ? Proficient in stored procedure and query writing in Sybase, SQL Server, and Access.
- ? Symantec Ghost

### WORK EXPERIENCE:

11/01 TO PRESENT SGT, Inc., Amelia, OH 45102

#### Field Service Technician/Consultant

- ? Provide services to clients from general PC support to custom program development.
- ? Created a medical chart tracking application using Visual Basic .NET and Crystal Reports.
- ? Created application for a local school district in Visual Basic .NET to validate files, created by their grade book application, based on user definable rules. Crystal Reports is used to display the results.
- ? Created a custom reporting application initially in Excel for non-profit agency to augment their scheduling and billing application. Due to size and complexity, converted application to Visual Basic .NET while still using Excel as the report export format.
- ? Set up site-to-site VPN connections for remote client offices using Netopia R910 routers.
- ? Installation and set-up of Microsoft Small Business Server 2000.
- ? Provide alternate solutions such as Linux file or email servers for clients saving them money while providing a secure and stable operating environment.
- ? Installation of office wide Internet connectivity using broadband solutions in conjunction with hardware or software routers.
- ? Installation and setup of Exchange 2000 Server, SQL Server 2000, and ISA Server 2000.

01/01 to 11/01 Landrum & Brown, Inc. Cincinnati, OH

**Consultant**

- ? Provided programming support for the Electronic Logs System (ELS) using Visual Basic 6.0, Crystal Reports 8.5, and SQL Server 2000. ELS is used by airfield operations at O'Hare International Airport to log those activities that fall under their jurisdiction.
- ? Provided technical assistance to other projects as needed.
- ? SQL Server 2000 installation, stored procedures writing and user defined function creation.

09/98 to 01/01 Anthem Insurance Companies, Inc. Cincinnati, OH

**System Specialist**

- ? Provided programming support for the Hospital Quality and Facility Complaints tracking systems using Visual Basic 6.0, Excel 97, Crystal Reports 7.0, and Sybase.
- ? Provided programming support for the Credentialing suite of applications using Visual Basic 4.0, Access 97, Crystal Reports 5.0, and Sybase.
- ? Provided programming support for three "screen scraping" application using Visual Basic 4.0, Extra Personal Client, and Access 97.
- ? Received very high ratings on yearly reviews from both customers and co-workers since starting at Anthem.

10/00 to 01/01 Homes That Click, Inc. Cincinnati, OH

**Contractor (Part Time) – Web Site Development**

- ? Provided development work for the version 2 Homes That Click web site using VB 6.0, SQL Server 7, IIS 5, VB Script, and JavaScript.
- ? Created the scheduling object that allows buyers and sellers to schedule property showings from the web site.

03/98 to 09/98 University of Cincinnati Cincinnati, OH

**Data Support Specialist, co-op**

- ? Prototyped a student work study payroll-tracking application for Library staff Microsoft Excel 97 and Visual Basic for Applications.
- ? Provided library computer system support for all Information Services Division departments, College and Departmental Libraries, and Langsam Library public workstation installations.
- ? Developed a Windows 95 workstation security profile for public workstations.
- ? Performed workstation set up and installations as assigned.
- ? Performed set up and installations of peripheral devices for workstations as assigned.

09/97 to 09/98 University of Cincinnati Cincinnati, OH

**Student Helper, part-time**

- ? Performed Administrator duties on Windows NT 4.0 workstations in MPCT computer lab.
- ? Set up user accounts on the Windows NT server and edited the policy for each.
- ? Provided assistance to students on Windows NT 4.0 network.
- ? Assisted the network administrator.
- ? Installed new hardware and software on network servers and workstations.
- ? Performed troubleshooting and repair of printer, software, and hardware problems on workstations.

**REFERENCES:**

Provided upon request